

Wyoming Community Survey: 2002

Conducted for

The City of Wyoming, Michigan

Prepared by

The Kercher Center for Social Research
Western Michigan University

David J. Hartmann, Ph.D.

Paul Gregory, M.A.

November 12, 2002

Table of Contents

Introduction	3
Methods and Procedures	3
Characteristics of the Sample	3
Findings	4
Appendix A: Research Instrument and Frequency and Percentage Distributions	6
Appendix B: Responses to Open-ended Questions	14

Introduction

The Kercher Center for Social Research at Western Michigan University conducted a mail survey of households in the City of Wyoming, Michigan from September until the beginning of November 2002. This survey was designed to assess the opinions of adult city residents on community issues and city services. The 2002 survey was the third administration of the Wyoming Community Survey.

The survey was drafted by staff of the City of Wyoming, edited by Kercher Center staff, and mailed to 2000 Wyoming addresses in early September 2002. Since the survey was anonymous, a postcard reminder was sent to the same 2000 addresses ten days later. Data entry began on October 3rd and continued through November 5th stopping with 525 entered surveys. Assuming a delivery rate of 80%, this yielded a return rate of 33% (a total of 536 or 34% were received by Nov. 18th). This is consistent with the high rates of return experienced on the previous iterations of this survey although it is down from last year's 46%.

This report presents the major findings of the survey. A complete frequency and percentage distribution for all items is included in Appendix A. Responses to open-ended questions appear in the report in Appendix B. These responses are presented as written, and edited only for spelling.

Methods and Procedures

Mail surveys are subject to missing values when respondents incorrectly skip sections or answer questions they were instructed to skip. Care by design of the survey minimized this problem, although it did occur. Therefore, frequency distributions in this report normally exclude missing cases but include those choosing a "no opinion" option. The exception is for lists from which respondents were to choose a subset. A skip there was considered a valid response and included in the distribution. This may slightly exaggerate the skip category since a very few respondents might have missed the question.

A sample of 525 cases, as represented by the sample list of addresses, is adequate to represent Wyoming households with a confidence level of 95% and an error rate of plus or minus 4.5 points.

Characteristics of the Sample

As displayed at the end of Appendix A, 9.4% of respondents reported living in Wyoming less than 5 years, while almost 76% reported living there 10 or more years. Therefore, the 2002 sample reports a longer residence profile than last years sample of responses. The age profile is very similar to last year. In 2002, 5.1% (8% in 2001) reported being 29 years old or younger while 35.4% (33% in 2001) were 60 years or older. Both residential stability and older respondents are expected from mail surveys due to the sample lists generated from residential households.

The first question in Appendix A shows that about 38.7% (44% in 2001) of respondents report living "West of U.S.-131 between 28th and 44th Streets." About 16% (13% in 2001) report living "East of U.S.-131" with about 20.4% living "north of 28th Street" (18% in 2001) and 24.9% "West of U.S.-131 and south of 44th Street" (25% in 2001).

Findings

All results are presented and clearly labeled in the appendices. If any difficulties arise in the interpretation of these results or in doing further analysis, the authors are ready to assist. In general, respondents were willing and able to provide the requested information. The text comments in particular (Appendix B), show a great deal of thought and provide fair guidance. This discussion of findings is therefore comparatively brief.

The first set of questions asked about satisfaction with twelve different City departments (Q1a-l). Satisfaction rates for these departments are high. For example, the combination of the “very satisfied” and “somewhat satisfied” responses, ranges from a low of about 36% for the planning and inspection departments to a high of about 78% for fire services. The highest rate last year (81%) for police services went down this year to 73%. The highest rate this year (78%) went to the fire department. The combination of “very dissatisfied” and “somewhat dissatisfied” scores never rises above 12% for the planning department.

Seven percent (5% last year) of respondents were “somewhat dissatisfied” or “very dissatisfied” with the condition of the City parks (Q2). Ten percent of respondents (12.4% in 2001) participated in program(s) in the Senior Center this year (Q3). Fifty-two percent of respondent's claim they have participated in programs offered by the Parks and Recreation Department. And of these, only about 2% (5% in 2001) chose either category of dissatisfaction with the Parks and Recreation Department (Q4).

Thirty-five percent of the respondents who made inquiries about their water or sewer bills were either “somewhat satisfied” or “very satisfied” with the customer service they received from the city (Q6). Over half of the total respondents said they had made an inquiry about their water or sewer service bills (Q6).

The next question asked respondents to rate their satisfaction with the service they received from the police department. Fifty-five percent of the respondents were either “somewhat satisfied” or “very satisfied” (Q7). Thirty percent of the respondents reported not requesting the services of the police department. Only 8.7% were “somewhat dissatisfied” or “dissatisfied.”

Question 8 asked respondents to select the three most important service activities performed by the Police Department. “Child/neighborhood watch programs” were selected most often (51%) by respondents. Other services selected often were “assisting stranded motorists” (39.4%) as well as “investigating all vehicle accidents” (40.2%). The police service least selected by respondents was “picking up found property” (.2%).

Question 9 asked respondents to select the three most important service activities performed by the Public Works Department. “Clearing snow from streets” was selected most often (88.4%) while the “landscaping of street medians” was selected the least (7.8%).

Question 10 records the number of times respondents shop in the 28th Street corridor from Division to Byron Center Avenue. About 78% of respondent's reported that they shop at this location at least occasionally while 21.5% (16% last year) reported they have “seldom” or “never” shopped at this location.

The next question (Q11) asked respondents to select which types of improvements are considered most important if funding resources could be made available. “Full-time staffing of two existing part-time fire stations” (53%) was selected most often by respondents while “additional public green space and recreational areas” was selected least (16.2%). Many respondents also selected “neighborhood yard trash cleanup” (49.5%) and “additional police officers” (51.2%) as important.

Several questions were also asked about the image of the City of Wyoming. Almost 76% of the respondents answered “yes” to the question of whether recent improvements to public facilities had improved the image of the City of Wyoming (Q13). Regarding the overall image of the city, about 22% (23% in 2001) of the respondents characterized the image of the City of Wyoming as “very good,” about 44% (45% in 2001) said “good,” about 27% (28% in 2001) said “average,” with only 5.3% (4.2% in 2001) saying “poor” and 1.2% (0.5% in 2001) saying “very poor” (Q14). The condition of neighborhood homes and yards (Q16) was characterized as “good” by 43% of the respondents. About 5% of the respondents characterized the conditions of homes and yards as “very good” while only 1.8% classified them as “very poor.” About 52.5% (50% in 2001) of respondents said the quality of life in Wyoming had “improved” compared to five years ago (Q21) while 34% (38% in 2001) said there was “no change” and only 13.5% (13% last year) said it had “declined.”

Regarding specific improvements, respondents most often (35.9%) chose “improve 28th Street Downtown,” as the activity that could do the most in improving the city’s image (Q15). Question 17 asked respondents to choose the 3 most important neighborhood improvements from a given list. “Yard junk removal” was selected most often (72.8%) by respondents, while “removal of unlicensed/inoperable vehicles” (63.6%) and “exterior house/garage maintenance” (45.7%) were also selected fairly often. “Fence maintenance” (5%) was selected least as a possible improvement. An open-ended question (Q22) gave residents the opportunity to write about the most important problem facing Wyoming. These responses are recorded in Appendix B.

About 94% (65% last year) reported receiving the Wyoming Record (Q18) with 67.5% of respondents rating its content as “worthwhile.” The city’s website has been visited by only 14.6% of respondents. However, 25.5% of respondents reported not having a computer or Internet access (Q19).

Respondents were asked which new payment methods they might use in paying their utility bills and property taxes (Q20). Approximately 56% of respondents said they would use none of the suggested payment methods. Only 7% of respondents said they would pay “by credit card on the City web site,” while 14.1% would pay “by credit card in person or by mail,” and 22.7% would pay “by electronic debit from checking account” (Q20).

Question 23 asked respondents how the City of Wyoming should respond to reductions in state funding. Approximately 53% of respondents chose “eliminate tax breaks to industry,” 24.1% chose “reduction in code enforcement staff,” 10.2% chose “income tax,” 9.7% chose “additional mills of tax levy to replace lost revenue,” with 1.6% choosing “reductions in police staff,” and 1.6% choosing “reductions in fire staff.”

Finally, residents were asked to add any comments they might have. Appendix B lists the many responses given.

Appendix A

Research Instrument and Frequency and Percentage Distribution

2002 WYOMING COMMUNITY SURVEY

For each question, please check the space or circle the letter or number that best represents your opinion or experience.

Screening Question: Where do you live?

100	20.4%	North of 28 th Street
78	16.0%	East of U.S.-131
189	38.7%	West of U.S.-131 between 28 th and 44 th Streets
122	24.9%	West of U.S.-131 and south of 44 th Street
0	0.0%	Not in the City of Wyoming (You are not eligible for this survey. Please throw it away or recycle.)

[36] [6.9% of all] [Did not answer question]

1. The following questions ask how **satisfied** you are with certain City Departments. For each of these questions, please circle the number that best describes your satisfaction level on the following scale:

A. How satisfied are you with the District Court?

106	22.2%	Very satisfied
82	17.2%	Somewhat satisfied
280	58.6%	Neutral
7	1.5%	Somewhat dissatisfied
3	0.6%	Very dissatisfied

[47] [9% of all] [Did not answer question]

B. How satisfied are you with your Police Department?

243	48.2%	Very satisfied
127	25.2%	Somewhat satisfied
88	17.5%	Neutral
34	6.7%	Somewhat dissatisfied
12	2.4%	Very dissatisfied

[21] [4.0% of all] [Did not answer question]

C. How satisfied are you with your City Manager's Office?

123	25.3%	Very satisfied
95	19.5%	Satisfied
253	52.1%	Neutral
11	2.3%	Somewhat dissatisfied
4	.8%	Very dissatisfied
[39]	[7.4% of all]	[Did not answer question]

D. How satisfied are you with your City Clerks Office?

147	30.1%	Very satisfied
107	21.9%	Somewhat satisfied
226	46.2%	Neutral
8	1.6%	Somewhat dissatisfied
1	.2%	Very dissatisfied
[36]	[6.9% of all]	[Did not answer question]

E. How satisfied are you with your Treasurer's Office?

163	33.4%	Very satisfied
97	19.9%	Somewhat satisfied
217	44.5%	Neutral
11	2.3%	Somewhat dissatisfied
0	0%	Very dissatisfied
[37]	[7% of all]	[Did not answer question]

F. How satisfied are you with your Fire Department?

295	60.1%	Very satisfied
87	17.7%	Somewhat satisfied
104	21.2%	Neutral
4	.8%	Somewhat dissatisfied
1	.2%	Very dissatisfied
[34]	[6.5% of all]	[Did not answer question]

G. How satisfied are you with your Assessor's Office?

101	20.7%	Very satisfied
102	20.9%	Somewhat satisfied
229	47.0%	Neutral
42	8.6%	Somewhat dissatisfied
13	2.7%	Very dissatisfied
[38]	[7.2% of all]	[Did not answer question]

H. How satisfied are you with your Planning Department?

88	18.6%	Very satisfied
85	18.0%	Somewhat satisfied
243	51.4%	Neutral
42	8.9%	Somewhat dissatisfied
15	3.2%	Very dissatisfied
[52]	[9.9% of all]	[Did not answer question]

I. How satisfied are you with your Inspections Department?

89	18.8%	Very satisfied
86	18.2%	Somewhat satisfied
254	53.7%	Neutral
28	5.9%	Somewhat dissatisfied
16	3.4	Very dissatisfied
[52]	[9.9% of all]	[Did not answer question]

J. How satisfied are you with your Parks and Recreation Department?

181	36.1%	Very satisfied
165	32.9%	Somewhat satisfied
117	23.3%	Neutral
28	5.6%	Somewhat dissatisfied
11	2.2%	Very dissatisfied
[23]	[4.4% of all]	[Did not answer question]

K. How satisfied are you with your Public Works Department?

185	37.4%	Very satisfied
149	30.1%	Somewhat satisfied
138	27.9%	Neutral
18	3.6%	Somewhat dissatisfied
5	1.0%	Very dissatisfied
[30]	[5.7% of all]	[Did not answer question]

L. How satisfied are you with your Utilities Department?

175	35.9%	Very satisfied
144	29.6%	Somewhat satisfied
156	32.0%	Neutral
10	2.1%	Somewhat dissatisfied
2	.4%	Very dissatisfied
[38]	[7.2% of all]	[Did not answer question]

2. How satisfied are you with the condition of the City parks?

201	38.8%	Very satisfied
194	37.5%	Somewhat satisfied
56	10.8%	Neutral
29	5.6%	Somewhat dissatisfied
7	1.4%	Very dissatisfied
[31]	[6.0% of all]	[No opinion]
[7]	[1.3% of all]	[Did not answer question]

3. Did you participate in any programs offered in the Senior Centers this year?

53	10.2%	Yes
265	51.2%	No
200	38.1%	Not a senior
[7]	[1.3% of all]	[Did not answer question]

4. If you have participated in programs offered by the Parks and Recreation Department, how satisfied were you with the program?

98	22.7%	Very satisfied
64	14.8%	Somewhat satisfied
106	24.5%	Neutral
5	1.2%	Somewhat dissatisfied
5	1.2%	Very dissatisfied
154	35.6%	No Participation
[93]	[17.7% of all]	[Did not answer question]

5. Please answer only if you have city water.

If you have City water, how satisfied are you with the quality and delivery of drinking water?

288	57.3%	Very satisfied
136	27.0%	Somewhat satisfied
37	7.4%	Neutral
31	6.2%	Somewhat dissatisfied
5	1.0%	Very dissatisfied
6	1.2%	No opinion
[22]	[4.2% of all]	[Did not answer question]

6. If you have ever made inquiries about your water or sewer bills, how satisfied are you with the customer service you received?

109	22.6%	Very satisfied
61	12.7%	Somewhat satisfied
52	10.8	Neutral
17	3.5%	Somewhat dissatisfied
5	1.0%	Very dissatisfied
238	49.4%	No inquiry
[43]	[8.2% of all]	[Did not answer question]

7. If you have requested service from the Police Department, how satisfied were you with the customer service you received?

185	37.4%	Very satisfied
86	17.4%	Somewhat satisfied
33	6.7%	Neutral
26	5.3%	Somewhat dissatisfied
17	3.4%	Very dissatisfied
147	29.8%	No inquiry
[31]	[5.9% of all]	[Did not answer question]

8. The following is a list of service activities performed by your Police Department. Which of these do you feel are the most important? Choose no more than three.

1	.2%	Pick up found property
33	6.3%	Citizen and high school police academies
82	15.6%	Handicap parking enforcement
82	15.6%	Removing abandoned vehicles
269	51.2%	Child/neighborhood watch programs
6	1.1%	Assisting people locked out of homes
31	5.9%	School truancy checks
84	16.0%	Home security checks for vacationers
211	40.2%	Investigate <u>all</u> vehicle accidents
163	31.0%	Student drug education
122	23.2%	Checking welfare of senior citizens
207	39.4%	Assisting stranded motorists
14	2.7%	None of the above

9. The following is a list of service activities performed by the Public Works Department. Which of these do you feel are the most important. Choose no more than three.

256	48.8%	Maintenance of major, multi-lane streets
41	7.8%	Landscaping of street medians
464	88.4%	Clearing snow from streets
180	34.3%	Maintenance of local, two-lane streets
325	61.9%	Maintenance of traffic signals, street signs, and traffic control devices
84	16.0%	Control of storm water runoff

10. Wyoming has created a Downtown Development Authority to promote improvements in the 28th Street corridor from Division to Byron Center Avenue. How often do you shop in this area?

94	18.4%	Very often
129	25.3%	Often
177	34.7%	Occasionally
91	17.8%	Seldom
19	3.7%	Never
[15]	[2.9% of all]	[Did not answer question]

11. If funding resources could be made available, which of the following would you most like to see achieved? Choose no more than three.

260	49.5%	A. Neighborhood yard cleanup
85	16.2%	Additional public green space and recreational areas
93	17.7%	New public pool facility
99	18.9%	More code enforcement officers
278	53%	Staffing two existing part-time fire stations full-time
101	19.2%	Burying overhead lines on 28 th Street
269	51.2%	More police officers
34	6.5%	None of the above

13. Over the past few years, the City of Wyoming has gone to great lengths to improved public facilities, such as the Police Department, the Justice Building, the Library, Fire Stations, and City Hall. Do you believe these building activities have enhanced the image of the city of Wyoming?

382	75.9%	Yes
72	14.3%	No
49	9.7%	No opinion
[22]	[4.2% of all]	[Did not answer question]

14. How do you rate the image of the City of Wyoming?

113	22.4%	Very good
221	43.8%	Good
138	27.3%	Average
27	5.3%	Poor
6	1.2%	Very poor
[20]	[3.8% of all]	[Did not answer question]

15. Which activity could do most to improve the city's image?

114	27.1%	Public Relations Efforts
27	6.4%	Improve Parks
151	35.9%	Improve 28 th Street Downtown
35	8.3%	More Street Landscaping
18	4.3%	Special Event See Appendix B.
76	18.1%	Other See Appendix B.
[104]	[19.8% of all]	[Did not answer question]

16. How do you rate the condition of neighborhood homes and yards in the city?

26	5.3%	Very good
211	42.9%	Good
222	45.1%	Average
24	4.9%	Poor
9	1.8%	Very poor
[33]	[6.3% of all]	[Did not answer question]

17. Which of the following neighborhood improvement activities (Code Enforcement), are most important to you? Choose no more than three.

240	45.7%	Exterior house/garage maintenance
334	63.6%	Removal of unlicensed/inoperable vehicles
169	32.2%	Weed cutting
382	72.8%	Yard junk removal
146	27.8%	Parking in yards
26	5.0%	Fence Maintenance

18. The City newsletter, Wyoming Record, is mailed to homeowners quarterly. How do you rate its content?

31	6.2%	Don't receive it
92	18.4%	Don't recall reading it
337	67.5%	Worthwhile
39	7.8%	Not worthwhile
[26]	[5% of all]	[Did not answer question]

19. The City web site. www.ci.wyoming.mi.us, is available to residents and visitors, and provides a variety of information and services. Have you visited this web site?

74	14.6%	Yes
303	59.9%	No
129	25.5%	Don't have a computer or internet access
[19]	[3.6 of all]	[Did not answer question]

20. Within the next year, the City of Wyoming will begin accepting payments for utility bills and property taxes by credit card and electronic debit. Which of these payment methods might you use?

A. By credit card on the City web site

36	6.9%
----	------

B. By credit card in person or by mail

74	14.1%
----	-------

C. By electronic debit from checking account

119	22.7%
-----	-------

D. None of the above

293	55.8%
-----	-------

21. Compared to five years ago, how do you rate quality of life in Wyoming?

249	52.5%	Improved
-----	-------	----------

161	34.0%	No change
-----	-------	-----------

64	13.5%	Declined
----	-------	----------

[51]	[9.7% of all]	[Did not answer question]
------	---------------	---------------------------

22. In the next ten years, what do you think is the most important problem facing Wyoming?
See Appendix B.

23. The City of Wyoming has faced reductions in state funding. As these reductions continue, how should the City of Wyoming respond? Choose one answer.

7	1.6%	Reductions in police staff
5	1.2%	Reductions in fire staff
104	24.1%	Reductions in code enforcement staff
229	53.1%	Eliminate tax breaks to industry
42	9.7%	Additional mills of tax levy to replace lost revenue
44	10.2%	Income tax
[94]	[17.9% of all]	[Did not answer question]

24. About how many years have you lived in Wyoming?

2	.4%	Less than 1 year
46	9.0%	1-4 years
76	14.8%	15-9 years
388	75.8%	10 or more years
[13]	[2.5% of all]	[Did not answer question]

25. What is your age? Are you...

26	5.1%	29 years or younger
93	18.2%	30-39
99	19.3%	40-49
113	22.1%	50-59
181	35.4%	60 years or over
[13]	[2.5% of all]	[Did not answer question]

26. Do you have any other comments to share? **See Appendix B.**

Appendix B

Responses to Open-Ended Questions

2002 Wyoming Survey

12. The motto of the City of Wyoming is "The City of Vision and Progress". How would you describe the City of Wyoming?

"A city over-run by illegal aliens"

"In need of cleaning!"

"The city of Great Potential"

"The city of white trash and drunks."

"The city we all love"

"They city of great promise"

"Those who have \$ & expensive homes get better service"

*It is a very good city thanks to police workers.

1970's vintage

A ageing city

A blue-collar town

A city looking to the future, upgrading, improving

A city of old people, high taxes and poorly rated school districts.

City of solid middle class, blue collar workers, with a fringe of low-income, semi-poverty stricken areas

A city of unbelievable Waste

A city of working stiffs, too busy to care of visions or progress. Change the motto! To a more people caring motto!

After all, it's the "people" that make Wyoming GO! You too! Mr. Mayor! :)

A city that cares

A city that is headed in the right direction

A city that is reinventing itself, cleaning up and getting a new look.

A city to be proud of

A city trying to improve

A city without focus

A clean and safe place to live- safe for children.

A diverse community that maintains the values of brotherhood and mutual respect.

A drive down 28th st is not inviting or eye appealing

A good community to live in.

A Good Place live and raise a family.

A good place to live.

A good place to live well maintained

A good place to raise your children

A lot of different people are living together

A melting pottery diversified (all walks of life found in Wyoming)

A nice city

A nice community to live in.

A nice neighborhood to live.

A nice place to raise a family

A nice, clean community

A safe place to raise a family!

A suburb in decline

A very good place to live.

A work in progress. A very middle class-family oriented area.

Achieving

Actually it seems to be going down hill. Lower class people, run down homes, even stores are dirty, messy- I want to move.

Affluent & Poor

Affordable housing for moderate income

Always changing for the better.

An affordable place to live (not suggestion this as a motto)

An affordable place to live, mostly very well maintained, with cultural diversity

An old city that is improving and catching up to the younger cities around it and yet slightly conservative.

APPROPRIATE

As a bedroom community.

As a city "on the move." (as we're growing & changing all the time)

As a city caring for its citizens

At our end of the forgotten part of Wyoming, there seems to not be any consistent progress

Average

Becoming run down & turning into a slum area, inner city is moving in.

Better

Boring

Boring, but a decent place to live.

Both in need of updating and upgrading and CLEANED UP

Changing

City & Citizens of Wyoming progressing to become a foreign city- non-speaking English.

City funds spent foolishly

City has made progress in maturity and cooperation which has improved its reputation

City in progress

City of change

City of diversity (2)

City of new municipal bldg. Good service, low taxes

City ready to grow

Clean

Clean & friendly

Clean & safe

Could be cleaned up & trash bins at bus stops would help. Nice enough overall.

Dark & Dreary- The look of Wyoming's 28th street area & Chicago Drive- need to provide tax credits for the businesses to renovate property.

Decent, expensive (taxes) very nice public buildings

Declining slowly

Depends on which part of Wyoming, some parts are nice where others need major improvement.

Does not always meet the needs of its people.

Doing very well

Don't know, but times have outgrown the motto.

Exactly the same way!

Falling Behind Letting special interest groups run the city

Fine

For the city not for the people (self-interest)

Forward thinking, conservative fiscally

Friendly and warm

Getting cleaner a quiet Pleasant place to live

Giving into the Spanish segment- with English/ Spanish language usage- why can't they learn English & become part of the USA.

Going ahead with blinders on their eyes

Going down hill

Going down the drain- cops take too long to respond neighborhood disputes.

Good (5)

Good & doing better

Good- a nice place to live

Good City Bad Leaders

Good city to live in
 Good Public Service (Police, Fire, DPW, etc.) political climate not always progressive
 Good title
 Great (3)
 Great to live here.
 Growing
 Growing and a little crowded, but nice
 Growing and improving all the time
 Growing- but still room for improvement
 Growing city
 Growing with Improvement
 Has did a good job Keeping up with the growth
 High taxes and waste money foolishly
 High taxes for few benefits
 I agree
 I have lived in Wyoming for 41 years and am very please with our city
 I see the city losing local shopping stores to other outlying areas. As we become more Urban, it seems the retailers choose to build elsewhere.
 I think that the city of Wyoming has improved in areas but the small side street and residential streets need alot maintenance.
 I think the City is trying very hard to live up to this!
 I think they are moving in the right direction
 I was just on the old West side of G.R. & when I came home to Wyoming I was happy I lived here!
 I wished to see it cleaner and better kept up property and yards
 I would desire the city as quoted "The city of Vision and Progress"
 IMPROVING
 Improving in visual beautification w/ still a ways to go
 Improving nicely- except some neighborhoods homes are looking a little unkept.
 Improving slowly, but nicely.
 In process of resurfacing & doing well- face lift to streets, store fronts....
 It is up to its model by the renovation of 28th St & providing good service to the community
 It's a good motto for Wyoming- fitting.
 It's a very nice place to live
 Its going good. We are seeing more progress.
 It's home :) A nice place to live!!
 Its need to keep everything clean so people want to come back-friendly city officials. They need to put handicap-doors I can't open them
 It's where I live.
 Its who ya know- not what ya know! If you know someone on the inside you win. If ya don't ya loose
 Just as the motto says it is
 Just that
 keeping it clean
 Lack of planning & consistent image
 Lack of Vision in improving the image of the city. Lack of planning, traffic flow & zoning in the PanHandle to improve the image & progress
 Like it Says
 Looking to make city better for all
 Made lots of progress
 Making class community, really is more diversified
 Making progress. Doesn't have identifiable downtown.
 Many positive changes
 Maturing (2)
 Middle class, blue collar
 Motto says it all
 Moving in the right direction
 Moving into the new millennium

Moving too fast on new home building
 My kind of town
 N/A
 N/A
 Need for better planning- look at 28th & 44th traffic I could see it coming for tears- will be even worse with new intersection at 68th St.
 Need new "Visionaries" City Planners allowing poor mixture of residential & commercial in the community.
 Need to work on the "progress" part.
 Needs to be more responsive to the needs of people by phone or in person! More affiable
 Nice in certain areas but just like any other city
 Nice place to live and always trying to improve and stay up to date.
 Nice quiet neighborhood have problems with speeding cars so now I'm moving to the country
 No comment (2)
 No opinion (3)
 No vision and very little progress
 None
 Not as the city of "Vision & Progress" - How is this being actualized? I don't see it.
 Not forward think
 Not living up to motto. Should be the city of want to be and afterthoughts.
 Not sure a nice place to visit, I like it here.
 O.K. (8)
 Old and turning bad- we plan to move
 On comment at this time.
 Our new public facilities are beautiful. The improvement of the Mall will help to bring back people to shop in our Mall.
 Overall, a very nice place to live!
 Overdeveloped by single family housing. Wherever there is a lot with 50' of road in frontage, another house or cul-de-sac gets slapped up
 Over-Rated Not enough Attention Paid to Poorer Areas of Wyoming
 Pleasant place to reside- but too much emphasis lately on retail dev. -especially since much of 28th St. retail space is empty I.E. devel. @ 52nd & Byron Center
 Pleasant, secure, & safe
 Poor Gezon should be 5 lone from Clyde Pard to Byron Center Ave.
 Progressing as planned
 Provincial
 Safe areas for 1st time home buyers. 28th st. needs help filling empty buildings. (there has been some positive strides to make it more appealing).
 Safe but Crime increasing- schools need to improve- Library good but not widely recognized
 Safe Place to live
 Same (3)
 Slow in progress
 Slowing Down
 Slowly progressing to a more "eye appealing" city.
 Some parts "little Mexico"
 Some times our vision is blurred and our progress slow but overall my city does a pretty good job.
 Somewhat drat
 Somewhat progressive
 Spread out
 Status quo
 That's fine
 The city is working slowly on its vision and progress
 THE CITY OF "REGRESSION & BAD ZONING"
 The city of Blind Regression
 The city of commitment and hope
 The City of Industry & Commerce
 The city of lower-middle income (I would like to raise the perception)

The city of middle class
 The city of NO vision. RUDE zoning board
 The city of poorly Timed Traffic lights. :(
 The city of progress & vision
 The city of too small and too close together housing
 The city of wasteful spending
 The library proves Wyoming is a city of vision.
 The motto was true in the past, but Wyoming is moving in the wrong directions- economic, retail, residential & Educational
 The same
 The suburb just southwest of Grand Rapids.
 The Vision of over-population
 Their motto is very correct
 Think it's doing pretty well
 This city cares more about factories than about its Residential areas. Lower class Blue collar- multicultural- not fancy-working class Red Necky- some rough areas- quite a few blighted areas
 This motto is fine
 Too busy
 Too many cops, cops everywhere
 Too much "in your face" government-especially inspectors
 Too much bickering by the city council, poor council leadership in past years.
 Too much Vision and Progress to little maintenance
 Trying but maybe too late.
 Trying to rid of the "slum" reputation.
 Trying to stay with the vision when public will allow!
 Very Active & Moving Ahead
 Very comfortable to live in.
 Very good (3)
 Very good description
 VERY NEAT
 Very nice (2)
 Very nicely resuming itself from "mallism" looking good!
 We are being invaded by foreigners
 We are getting thru with a new city hall & library.
 We are letting too many asian stores in city!
 We do not pay too much attention to government.
 We don't enforce our leash law, neighborhood bullies rule!
 We might be small, but we carry a lot of pride (& our fireworks display kicked butt!)
 Well located in Western Mich.
 WE'RE THE CITY OF VISION AND PROGRESS
 Where is the progress & poor road management?
 Wide variety of cultures; great parks! ; improving
 Work in progress
 Working for improvement & enhancement. Need to continue forward to preserve, maintain & enhance.
 Wyoming City is really growing, lots of building going on
 You are doing a good job living up to your motto.
 You said it!! T.C.V.P.

15. Specify Special Events that could do most to improve the city's image.

Better homes and landscaping in the core city
Better notification of local (Wyoming) events
City wide yard clean-up weekend to get rid of all trash, old cars, yard waste
Disappointed that there is not fire works at Fort Wyo. Any more
Highlighting Wyoming Community
How about a contest to improve the looks of you street neighborhoods business area etc? Tear down debilitated structures.
Large scale shows (car, antique, etc.)
More concerts at Lamar Park-Enlarge the celebrate Wyoming event
More contacts
More programs for Seniors
More small events like fall pumpkin carvings or spring outdoor festival not just the one big August one.
Need more events in parks concerts

15. Specify Other activities that could do most to improve the city's image.

A consistent message from all city departments & council
A sensible use of Taxpayers Money
All is well
Anazah sands on 28th needs more... something bad element there
Anything you do to maintain or improve traffic flow.
Assistance for those- seniors- lower income people who cannot afford improvements to the outside of their homes. (Volunteers-donations paint-minor repairs) improve all of Wyoming not just select areas
Be fair in property around school these is not being done. They're a Business right behind Parkview School and nothing being done about it.
Bring in big name retail stores and big name employers
Care for people
City officials to listen to public- not just themselves
Clean the sidewalks. Have residents/ Businesses keep their property clean.
Clean up areas- Hold Owners Responsible
Clean -up days, obsistance for home improvement
Clean up run down neighborhoods
Clean up the gangs and unkempt properties- junkyards being run from homes
Condition of neighborhood homes and yards
Concentrate on fixing #12 above
Continue to improve schools.
Control over heavy truck traffic in residential areas!!
Control the loud music & put up more speed limits on Residential Streets 25035mph. How 'bout speed bumps?!!
When they hit them and tear out the mufflers they will think twice about speeding
Control traffic on 56th St
Crack down on drug makers in Mobile Home Parks keep small children off streets at night
Create a statue of a "Hero of Wyoming" create a park and put it in the middle of 28th st with a "Circle drive" that everyone must drive by that has benches, a fountain, picknick tables, a stone plaque of Wyoming Hero's, flowers, trees, and shrubs, walking
Don't know
Effective economic development
Fix up Rundown House's
Foreigners speak English in all public places Must attend english speaking classes.
Get getter schools by better don't take time from kids administrator
Get tough on drugs
Give out more speeding tickets on neighborhood streets (mine)
I am really concerned about fringe areas
I'm happy here
Improve driving on 28th St (change entrance) better rt. Turn lanes (less landscaping on median It's a waste of

money)
 Improve land & property zoning- lets up grade the community
 Improve School Systems @ Wyoming Park and Rogers
 Improve the appearance of Division
 Improve the image of the schools
 Inspection of Code Violations
 Keep car's off streets
 Keep residential section as family residential- not renters
 Keeping apartment complex neat
 Less street landscaping
 Lets get new businesses into abandoned ones, and more quickly
 Lower taxes
 Maintaining the current infrastructure properly
 Make people maintain their property!!!
 More police and fireman
 Move patrol or poorer areas (Burton b/t Burlingame & Division for example) one of my friends has several instances of someone yelling in street or screaming for help- this is very scary
 No more apartment buildings, or trailers
 No more commercial/multi-family in residential area- stop rezoning
 No opinion
 Not sure
 Not sure maybe police officers stationed at each park. Or at least the major one off Lemery, Lamar, etc.
 People running stop sings at Buchanan SW, 43rd St We have young kids in this neighborhood something needs to be done about this problem we have complained but it still happens ALL the time
 Pick up x mas tress,
 Pubic safety improvement/ not waiting 1/2 for ambulance
 Public pool
 Restrict more building crowded areas
 Schools are rated low too much rental property being constructed
 Schools!!!
 Sidewalks on 28th street
 Something to get people to keep homes & yard looking nice
 Strict enforcement of housing codes to rid community of slumlord taking advantage of hard working citizens.
 Encourage home ownership and neighborhood pride.
 Stricter zoning codes & enforcement, the city has a reputation for being cheap & dumpy- just look at Division & 28th St. & many of the neighborhoods
 Sweep the streets more often. Pick up broken glass and trash on roads and along curbsides.
 Take care of the Ghetto we have between Clyde Park to city limits- if you even care.
 The median landscaping looks much better on 36th between Michael & Clyde Park. I would also like to see businesses not look run down & old. They make the city seem old, tired and dumpy.
 Traffic violations enforcement- left turns on red
 Treat everyone fairly
 Uniform turning signals (all seem to be different & confusing)
 Upgrade the blighted areas. Stop all the cars that hang out at Rogers Plaza on Fri & Sat night. Get rid of prostitution on 28th & on division
 Waste of time!
 Waste pick up should be free
 Why duz library lites on all nite

22. In the next ten years, what do you think is the most important problem facing Wyoming?

Immigration. Because lot of people are coming here, Wyoming is very good.
28th St. Business decline
35 MPH speed limits
44th street traffic
A diverse population caused by people leaving Grand Rapids & moving into Wyoming
A run-down of local neighborhoods.
Aging neighborhoods
Aging population. How do attract young families?
Always- "Honest Leaders"
Apartment complex kept up
As businesses move out of Wyoming leaving large
Attracting business/ business Activity- People are not going to Wyoming to shop due to other options & businesses are not thinking
Attractive new business. Improved school systems- it affects if people will move or leave the city
Automatic traffic
Avoiding the installation of an Income Tax
Besides money, Decline in homes/business in the area north of 28th street.
Better schools in academics & activities
By keeping a strong business, industry in Wyoming
Congestion and crowding.
Changing demographic/ethnic diversity
Chicago Drive/Grandville Ave image or lifestyle moving into Wyoming
City Cleanup- Wyoming looks like a city dump.
City is allowing too much rental property in older areas.
Clean up 28th St. area, attract retail businesses
Common sense
Communication & cooperation between conflicting cultures & income levels
Competition from Grandville, deteriorating apartments traffic from proposed hospital
Completing- south beltline
Condo, apartments- building- too much- need open spaces
Continue Growth - traffic
Continued building of new homes and an overcrowded city
Control of neighborhood decline
Controlling taxes- crime
Controlled and Planned Growth
Controlling Prostitution.
Create a better image
Creeping deterioration
Crime (10)
Crime &
CRIME- children- lack of parental control
Crime- Juvenile Delinquency in PanHandle Area
Crime Prevention, Traffic Safety
Crime rate
Crime -teens
Crime, drugs, traffic violators, uncared for senior citizens, economy deterioration of human dignity... corporate control of the masses!
Crime, school systems
Crime/ drugs
Crime/ lack of interest in personal home/ business property.
Crimes
Crime-traffic
Cultural diversity and poverty

Decline in housing value and residents
 Decline in income- large number of apartments- no income from them to cover services
 Decline of older urban areas
 Decline of Property Values & a larger slum area
 Decline of 28th St. Business & Division Appearance
 Declining Neighborhoods between burton & 44th St.
 Declining property values
 Decreasing property values, too many rental properties, declining school system
 Deteriorating factories & neighborhoods
 Deteriorating neighborhoods combined with no additional commercial development space.
 Deterioration of 28th Street
 Deterioration of homes & business buildings.
 Deterioration of North end
 Deterioration of the small, cheap post WWII houses; police relationships with the growing number of children from non-traditional homes.
 Difficult to say- don't know what problems it has now.
 Diversification of Industry base
 Diversity
 Don't know
 Don't know really.
 Don't really know.
 Drug abuse
 Drug Dealing
 Drugs & prostitution
 Drugs Prostitution, Failing Schools- blight
 Drugs- street gang's
 East & West Bound Traffic on 28th, 36th, & 44th
 Economy Bringing Business to Wyoming & more business more tax money- more people working = more tax money
 Educating the variety of cultures in the public schools
 English as The primary language- not spanish- Taught
 Facing crime
 Fixing the potholes in the road
 Foreigners city-state & for. Governing catering to all their needs. They should be sponsored first.
 Foreigner's/ Blacks/ Indians/ Mexicans towel heads, rice cake eaters. Anything but whites.
 Funding
 Gang related Crime and Traffic
 Gang violence (Godwin Schools) declining property values east of 131
 Gangs too much free flowing Alcohol, Drug Dealers
 Gangs & Violence.
 Gangs from foreign lands
 Gangs moving into the city
 Getting & keeping businesses & industry - there is too much empty office/retail/industrial space
 Getting its own zip code A better school system
 Getting the all the people not to just think for themselves.
 Getting/ keeping it looking nice.
 Growing
 Growing to fast and education will be suffer by over crowded classes
 Growth (6)
 Growth & Crime
 Growth & UPKEEP of Property, ETC
 Growth-- dealing w/ the changes.
 Growth in City Limits & Traffic Problems related to growth
 Growth- not enough school space, police or fire services to accommodate for the enormous Growth of Wyoming
 Handicap and old people
 Having funds for schools to continue to grow

Heavy car traffic on west/east roads, like 44th St.
 High Property taxes
 High taxes
 Higher Taxes- Property & City
 Hispanic immigrants of lower income- those who don't take care of homes
 Homeowners that are seniors will have to vacate and rental property issues of low standards. Ex: renting to unsavory individual. That will contribute to the decline of neighborhood values. (Homeowners care about their property. Civic price is crucial.
 Homes in Dis Repair
 Housing
 Housing development- don't want it too crowded
 Housing in and or around taft between 28th & prairie
 How to deal with traffic
 How to renewal/ manage Wyoming's ageing housing, commercial, and industrial properties
 I can't think of one
 I don't know. Selfishly, I want better parks, pools.
 I have no clue
 I won't be here in ten years I am 91
 I would like to see better-paved streets, and people that have pets, should clean up after them,
 Identity
 If neighbors don't have the guts to come over and talk about something they think is wrong, then they shouldn't be able to report them without their names being released.
 Image- Lobby for Wyoming Post Office- Improve Schools & Curriculum
 Immigration
 Improving parks
 Improving schools in face of decreased funding from state.
 Improving the infrastructure in the southern portion of the city
 Improving the older parts of the city
 Increase in crime
 Increase of non-english speaking people
 Increased low-income families
 Increased population, animal, & traffic (southbeltline growth)
 Increased traffic
 Increased urbanization & challenges associated with it crime congestion
 Increasing already high property taxes, which will drive seniors to sell their homes.
 Industrial tax base
 Influx of Low-Class, high-crime types of people.
 Infrastructure.
 Jobs
 Jobs, Jobs, Jobs, Jobs, Jobs, Jobs, Jobs
 Junky neighborhoods-low property upkeep
 Keeping neighborhoods safe & clean
 Keeping our "old" neighborhoods clean, well kept and safe.
 Keeping our Police & fire departments at full staff.
 Keeping poorer areas safe (&clean)
 Keeping property taxes affordable
 Keeping streets repaired get rid of potholes
 Keeping the "new" downtown up.
 Keeping the city individual- a distinct part of Grand Rapids area.
 Keeping the job market strong- creating new jobs
 Keeping the older neighborhoods from deteriorating?
 Keeping things up
 Keeping underground water mains from braking
 Lack of maintenance on homes in older neighborhoods
 Lack of shopping/ entertainment/ safe & clean neighborhoods
 Little Vietnam or Division St Between 28th/44th

Loss of business
 Loss of commercial and Mfg industry
 Loss of green space- c.26
 Loss of Identity as New highway construction propels growth around city limits
 Lots of Hispanic/ Need some in Wyo. Offices
 Lower income families moving into the area
 Lower income, rough neighborhoods, "starter" community
 Lowering taxes of assessments
 Maintaining decent businesses. Business sector on 28th st.
 Maintaining Good clean neat neighborhoods
 Maintaining home-based family values while focus continues to be placed more and more on wide-market consumerism. Must raise kids to be community-minded.
 Maintaining or improving older property
 Maintaining property values in a declining market
 Maintaining the condition of the roads within the city
 Maintaining the quality of life in Wyoming
 Making our schools better
 Many Spanish speaking people- low income- without much civic loyalty take all & give back little if anything
 Mexico is moving in
 Minimizing "white flight"
 Money- support for services from residents
 Minority housing
 More facilities for youth activities-skateboard park
 More police patrolling
 More police protection
 More Spanish only speaking people come here every year, must be difficult for them to understand things here.
 Moving of industries out of area leaving vacant buildings lowering property values
 Need south End Police Dept-Station.
 Need to progress with time changes- modernizing
 Neighborhood Decay in the older areas
 Neighborhood housing decline (quality of homes decline)
 Neighborhoods being left to deteriorate, and crime
 No comment
 No more non-English speaking people-need to provide a way to learn our language to help our community
 No work
 Noisy cars, racing cars rental properties not keep up
 Non-English speaking residents
 None
 Not enough land for more builders
 Not enough police per amount of people living in wyo.
 Not Inspecting Houses & yards there getting worst
 Older areas of Wyoming receiving little or no attention, causing severe decay possible health and safety concerns
 Older neighborhoods deteriorating "slums" are developing
 Our schools
 Over crowding in older places
 Over crowding in older neighborhoods
 Over industrializing close to residential homes
 Over population (not enough police & fire)
 Over population by minorities, lower property value
 Over population, less quality housing & limited housing space
 Overcrowding/ traffic
 People moving away to other areas
 People moving into Wyoming & trashing neighborhoods.
 People moving out/up to other newer neighborhoods surrounding Wyoming -education/public schools
 People moving south & west
 People not speaking English.

People running Bussinesses out of the their homes
 People who are not taking care of their houses & yards!
 Personal safety & security.
 Police & fire department coverage
 Police Dept. falling behind is training, manpower, underguned
 Police Protection
 Policing of the north end
 Population explosion
 Population, traffic
 Preventing ghetto areas
 Preventing the decline of older neighborhoods & crime prevention in these neighborhoods
 Pride in community Young & old- keep senior centers going.
 Probably the influence of increase crime form urban city environment in light of economic/ social conditions encroaching into Wyoming
 Progressive thinking
 Proper fiscal responsibility- priorities in proper order
 Proper planning of growth
 Property devaluation and blight in some areas
 Property handling the increased traffic flow
 Property improvement, we need law enforcement to keep on top of this problem
 Property improvements when dealing w/ the board
 Property tax increase
 Property taxes higher than neighboring cities/townships
 Property taxes need to freeze limit spending
 Property values- keep increasing How id the younger generations going to be able to afford not only here
 Provide a system to educate young people
 Public Schools- family involvement w/ Childs(ren's) education
 Public transit
 Quality people in the inexpensive neighborhoods.
 Reduce construction costs for new city buildings
 Rental Homes and commercial apartments
 Rental Property Maintenance
 Restoration of Existing roads
 Retail & sit down restaurant business must increase
 Retail development & zoning being changed
 Road and utility (replacement or maintenance.)
 Road conditions
 Road Repair
 Robberies, Vandalism, kids who are just "hanging out."
 Robberies Break ins, not a safe area
 Safety & condition of the neighborhoods north or prarie pkwy, not letting development get "out of control" in the south end.
 Safety of children walking to and from school.
 Safety when walking after dark. Ex: entering-exiting- Stores restaurants on sidewalks, etc.
 Safety, home maintenance
 Safety in schools
 School closures
 School drugs
 School system
 Schools
 Schools
 Schools being crowded!
 Shifting demographics and population patterns
 Speeding cars
 Street congestion
 Street Crime- As we become more racially diverse we need to keep a handle on the gangs & drugs

Street gangs of kids in residential neighborhoods.
 Street maintenance
 Street maintenance
 Streets flooding.
 Streets- more traffic
 TAX INCREASE
 Taxes
 Taxes
 Taxes are too high.
 Taxes going up in the godfrey/lee school district & school curriculum not improving or multiplying for the future
 Taxes to High
 Teaching increasing Latino Population to Read and Respect the laws and Rights of other people.
 Teen agers- drinking & drugs
 Teens in gang related activities smoking pot in City Parks. & vandalizing neighborhoods.
 That it is expanding too fast.
 That some neighborhoods will continue to decline and we will have to move elsewhere.
 That there will be a cut in police officers. I think the more we have the better.
 The city is becoming ghetto and crime rate keeps on getting worse
 The cost of homes for low-income families. Too many condos and big housing developments.
 The increasing cultural diversity of our city- must be seen as a positive thing which will enhance our city
 The Leadership
 The lousy Bush economy
 The multi-cultured people, mainly "Spanish speaking"
 The needed growth of improved roads & schools for our ongoing growth in population.
 The neighborhoods are being downgraded due to rental property not being taken care of.
 The school system need work- mainly the facilities need updating
 The school system. They charter school seems to have taken over. The public school are becoming obsolete.
 The transient population, low incomes
 There are many
 There will be problems to solve in all areas of the City government.
 Thinking in terms of the big picture
 To attract quality industry, quality businesses, quality residents
 To keep raising Sr. Citizens taxes, are we are on a fixed income
 To many cars on streets, and crime
 To many Fornore's
 To many people from other countries
 To many people, so many homes & apartments being built that the wild animals have to place to live except our yards.
 To much growth
 Too much heavy truck traffic!
 Too many low-income apartments
 Too many potentially violent dogs allowed owners
 Too much low-income housing
 Too much traffic
 Traffic (12)
 Traffic & crime
 Traffic & Traffic Lights, Taxes, Street Repair
 Traffic- 28th & 44th St.
 Traffic congestion (2)
 Traffic Congestion US 131/36th street & US 131/44th street
 Traffic congestion- Better home subdivisions- too many low-income homes in Wyoming
 Traffic congestion on 44th street (2)
 Traffic control (3)
 Traffic enforcement- everyone driving too fast.
 Traffic flow
 Traffic flow on 44th, 52nd, 68th, 76th street due to increase of traffic heading west. And, upkeep of these areas

which may become run down faster due to traffic increase. We need to keep city looking good. Don't want to become a kentwood. An area we
 Traffic on 28th St. & going activity in poorer neighborhoods
 Traffic signals will not reflect the growing traffic, i.e. 44th & Byron Center
 Traffic volume
 Trusting people
 Two many Black and Mexicans on welfare
 Unemployment, crime, unemployment...
 Unemployment, crime, upkeep in neighborhoods, prostitution
 Unsure
 Up keep of existing neighborhoods
 Urban blight
 Urban blight- apartment deterioration
 Urban renewal
 Urban sprawl- Traffic- Commercial business in residential areas
 Watching that your niebor doesn't shove his snow in your yard with out your permission
 Water, sewer, and street repair
 We're becoming an inner city with suburbs
 WWII English be the language of our city?
 Work, Traffic

26. Do you have any other comments to share?

"Land of the Free" restrictions apply. Offer only good to those who were not born here, are on unneedless welfare, food stamps... etc. They get everything for free! Want to stop racism in Wyoming?

I am sorry I didn't mail this sooner. I miss laid it and couldn't find it. I'm getting old and memory is failing.

Is there a law against letting their (large) dogs poop in the middle of a person's driveway or yard?

Is there a way I can get the guy across the street to stop snow blowing past the midway point of the street and thus depositing his/her snow in my yard?

44th St BLVD looks very nice, too!

A Good place to live.

A recycling program for newspaper, cardboard, aluminum cans, etc. would be a help for our environment.

A. Lot.

About 4 or 5 o'clock in the morning. I was in pretty good health when I came here but my doctor wrote emphzema on my report. Those drugs make my lungs hurt and they give me a headache & dizzy spells where I have fallen suddenly.

Add to the new lights which seem like a waste of money right now because of the unsightly poles and lines that are so visible.

All cleaned out and in 1/2 hr sometimes I'm plowed full again I'm a senior citizen and am here to do my own plowing (sad to say) They could go a little slower at times.

All in all, I think the city does a good job. You could save money by eliminating the plowing of sidewalks in cul-de-sacs (around 36th & Byron Center). There are not through streets & the people doing the job can't even stay on the sidewalks.

All the streetlights at US131-28th were out forever 2 months I called the city- they were repaired the next day.

Thank you.

Along Ivanrest south of 56th st. The weeds growing in Drainage ditch. This area is city property but was never attended to by city. I would cut the weeds myself but the ditch is to steep for a Lawn mower, I don't understand why it was built this way

A lot of speeding also.

Noise and speeding enforcement

They need to clean up Division Ave! and 28th St!

They should be cleaning up the city! Not building themselves new buildings.

Pick up garbage

We are looking forward to moving out of Wyoming, and do not recommend it to anyone buying a home. Poor at best. Buchanan is a "No thru semi road. No enforcement what-soever! I have never seen a semi pulled over.

Appreciate "upgrades" to parks- especially Lamar! We have used it more now that it's been cleaned & fixed up also

appreciate the park patrols unruly teenage activity here has decreased. Keep up the good work!
 Ariel truck to run medicals is a waste of taxpayers dollars.
 As a resident with small children, we would love to see cleaner playground areas at the parks. Lamar Park seems the cleanest & best kept up, Pinery needs work.
 As mentioned above, the most attention is being directed at the center of Wyoming. Those improvements are taking place in an Area that needs The least attention. Pay attention to those older areas, they are the heart of this city.
 Some folks can't,
 As mentioned before the police care on our street is 0. Trucks especially the extra large waste Mg. Go through between 4:30 and 6 o'clock. The speed limit of 30 mile per hour is hardly even obeyed. We hardly ever see a ticket given for the above.
 As Senior Citizens on fixed income a tax increase would be intolerable.
 As senior citizens, we are a little concerned, about some activities, such as groups hanging around neighborhoods a little fear from some harassment, more break ins.
 As we don't use all of these questions, I have reported them as we see them. But I think the area north of 28 or south of Burton needs some improvement to the houses and yards.
 As we grow let us be conscious of the removal of open space still habitats wildlife. Please do not over crowd us.
 As you can tell from my responses-I am concerned over the increase in Rentals and in the decrease of their maintenance I, as a property owner, am also concerned on how renters can control (through voting) how much I pay in taxes! I would like to see better communication to special needs citizens of programs available to help them.
 Be challenged to buy property in Wyoming.
 Thank you for all your hard work and effort. I pray that the Lord will bless all the workers and volunteers who work at making Wyoming a well run community.
 Big Trucks (semi) speed and traffic on 56th St.
 Care about others
 Change sign/ landscaping codes in the commercial areas of Wilson to match Grandville requirements- movement signs- landscaped Parking lots- we don't need 40' signs if we are to combine commercial with residential.
 Chateau Estates could be removed since they are mostly blocked by vegetation. The Buck creek nature trail at 44th & Burlingame is blocked by vegetation. There are still leaves from the fall of 2001 on the sidewalks (as of 3 Oct, 2002) on Burlingame.
 City Code enforcement shouldn't single out a few, when there are many, just open their eyes
 City needs a downtown identity. Improving Division Avenue is crucial.
 Clean up their yard.
 Clyde Park, From 28th S to 44th N is a no truck route. Yet, everyday 20-30 semi's plus use as truck route. And the police drive right behind or next to them and do nothing. Do they know it's not a truck route? This is a strictly residential area-
 Council members need to provide consistent messages & be unified. Stop grandstanding by council member green who is only looking for some higher office.
 Cut waste in one area- one superintendent of schools- each district has staff & office a waste of taxpayer's money.
 Truly poor appearance and "Flat Roofs", give me a break.... Can foresee all kinds of maintenance problems in future!
 Despite that fact that 4 of the 6 youth were aged 17 or 18, no Breathalyzer test was administered, & no tickets referring to alcohol use were issued. Our son maintains that he & one of the other boys were not drinking. It is his work against the officers
 Disgrace to our community & those who take pride in their homes. For specifics, feel free to call me 532-8010 Lisa Stehower. Thank you for your interest in improving Wyoming's image :)
 Division a lot of parking lots of tall weeds, cracked parking lots, buildings vacant, & trashy
 Do the Little things that help the most, forget all your boasting and bragging and start being sensible. Save Money.
 Enough is enough esp prostitution; I fear the problems will move more & more into Wyoming, especially along Chicago Dr, Burton and Division. GR's success will cost us money to enhance our police force for our own protection.
 Too much too bright lighting. While
 Feel that combining Wyoming & Rogers H.S. could, in the long run, show substantial savings. Overhead levies on 28th St. ruin the effect of improvements
 Rainy days are our only break from the barking. We have an awful traffic problem- speeders which is not just young drivers- parents late getting kids to school- school buses- garbage trucks.
 There are a lot of problems in this city and new building will not fix them. I can see Wyoming only going downhill

to a place where people who can afford to, will move out- and the people who are left are staying, because they can't afford to leave.

I have had little or no contact with those offices or departments so unable to form an opinion.

From 1: Not happy with the handling of Wyo. Park Historical Committee

From 1: Not had to interact with them [arrow to Utilities Department]

From 1: We have had no problems in any of these

From 1: [arrows to public works and utilities departments] problems keep occurring on our street.

From 1: [made column for "whatever" and checked all unmarked boxes in this way]

From 1: [make column for "no contact" and put all other responses under that]

From 1: [parks & recreation] you are starting to waste money! We do not need a park ranger

From 1: [written by police department] response time

From 1: All * in neutral we have not used in the past 17 months

From 1: I'm choosing neutral because I have no personal experience with any to have a personal opinion.

From 1: not used personally enough to not on these.

From 1: The city should take care of troublesome animals. Racoons.

From 1: to-date, have had no personal contact. Therefore, cannot comment.

From 1: Feel need to develop all the land. How about empty fields, woods, just leave some space for people to enjoy. Nature is great-even weeds and bugs.

From 10: Get rid of the Downtown Development Authority

From 11: a community center for performing arts & public pool, located south of 52nd Street Between Byron Center our end Kenowa Ave.

From 11: But none of the above if you want to raise taxes to make resources available

From 23: If you don't have the money don't spend it! Example question #11 Balance your checkbook just the way we have to don't be irresponsible.

From 11: fix up pimple lake for kids use in summer & fishing

From 11: If we need more police officers- I think that is a priority!!

From 11: Reduce the Tax Burden on the people

From 11: X Revavate all schools (elementary, middle, & high schools) in need of updated facilities From 16: it depends on the neighborhood your in they range from very good to very poor

From 13: although I made the previous statement in #12, I believe these improvements will change my mind if they continue. As well as making home owners/ rental owners keep their properties well maintained this a big problem!

From 13: [arrow to all but city hall and arrow to yes] [arrow to city hall and arrow to no]

From 13: [arrow to yes] police, justice, fire, OK [arrow to no] the library is one of the absolute ugliest I've ever seen! Our tax dollars paid for that atrocity. I wish it had more "class"- a place of learning should not appear as a child's playground.

From 13: But not function

From 13: City Hall & Library little much- better to spend it on schools.

From 13: definitely! Esp. library

From 13: except I do not like the outside of the library

From 13: except the library looks dumb on the outside!

From 13: need much more

From 13: nice but too overdone

From 13: one exception library is an eyesore

From 13: perhaps a little, but was that the goal?

From 13: Police Bld. No Holding Cell Library Clown Collage City Hall Fill a Tree

From 23: cut, cut, cut

From 13: taxes

From 13: The Police & Library buildings are Ridiculous, a big waste of Money

From 13: very disgusted with design of library so disgusted- I NEVER go there

From 14: [chose both c&d] but improving :) From 21: only in the last 6 months

From 14: getting better

From 14: slipping

From 14: unattractive & high taxes, (could move to Grandville & lower taxes, plus have a better school system)

From 15: Satisfied with the city as is.

From 15: Think beyond 28th Street for improvement.

From 15: Wildflower Ridge needs trees badly

From 15: [arrow to "c"] who cares? 44th street & Division are Wyoming, I don't even think of 28th St. as Wyoming
 From 15: [arrow to c] Forget this
 From 15: [continues] walking path, and gazebo.
 From 15: as above trash bins at bus stop especially DeHoop & Modelyn
 From 15: attitudes on P.D.- clean up prostitutes on Buchanan 28th area P.D. has attitude of citizens are a bother and they can do no wrong
 From 15: combine school districts to help land locked lee & Godwin
 From 15: continue to [by c] concerts, fairs
 From 15: everyone within the Wyoming city limits be assigned a Wyoming address (not Grandville!)
 From 23: Reduce Parks & Rec expenditures!
 From 15: improve Division Ave. IT's looking very shabby 28th-60th
 From 15: improvement much extend to Division
 From 15: lets not forget that there are many other minority groups represented in Wyoming- not just Hispanic.
 From 15: lower taxes attract emerging business to come to Wyoming
 From 15: more pressure on cleaning up poor areas From 23: Reduce spending wherever possible.
 From 15: No more street landscaping! Waste of Money
 From 15: none of these
 From 15: our own Zip code- we are not G. Rapids!
 From 15: patrol speeders! Help commerce on 28th St.
 From 15: Reduce property assessments
 From 15: special parade for veterans
 From 15: Taking care of the overgrown medians & enforce store/ business owners to improve/clean-up to look & condition of their buildings- lots-etc.
 From 15: Trees on cul-de-sacs
 From 15: update the looks of the schools.
 From 15: use building that are already there or tear them down
 From 15: You must be kidding with these choices!
 From 16: [arrow to b] where we live [arrow to c] in many other areas
 From 16: Depends on area.
 From 16: Depends on Neighborhood
 From 16: depends on the neighborhood!
 From 16: Depends on what part of the city! Goes from poor to good
 From 16: especially Behind Parkview School There is a Business in this area that you let do.
 From 16: except rental areas
 From 16: F. some are good, some are not
 From 16: Grass and weed control violationd need stiffer fines must inspect more often.
 From 16: If zoning keeps going to allow low income housing this will become "very poor"
 From 16: In my area
 From 16: not enough trees
 From 16: require businesses to pay for 1/2 the cost for infrastructure upkeep or (improvement if new) and 1/2 cost of making their property neighborhood friendly (trees/ hide garbage/ shield lights, etc.)
 From 16: see #12
 From 16: Some are very good, other are extremely poor.
 From 16: some area not so good= some houses need a lot of improvement to the house & yard.
 From 16: some areas good some poor
 From 16: some look good- some are going downhill.
 From 16: varies depending on area of Wyoming
 From 16: varies too widely
 From 17: Depends on are, mine [arrow points to "very poor"]
 From 17: There is a house in Burlingame that need to be repaired or torn down.
 From 17: & grass cutting
 From 17: [Parking] on street.
 From 17: different needs w different neighborhoods (see#22) reply
 From 17: especially in the yard behind me.
 From 17: N/A In my area
 From 17: Nope not a problem in my neighborhood-

From 17: they are all important
 From 18: at least I havn't seen it. From 21: we are leaving in 2003 while we can get a fair price- Wyoming is going down the tubes, we don't want to be here when it happens
 From 18: in between [arrow to worthwhile/not worthwhile]
 From 18: some times
 From 19: [no] -but plan to
 From 19: but will definitely in the future
 From 19: didn't know it existed
 From 20: either credit card or electronic. For seniors- Why does it have to be paid on the 31st, when most of us receive our checks on the 1st
 From 19: don't have a computer
 From 19: not yet
 From 19: not yet
 From 2: I don't go to the parks
 From 3: when I can I have a bad foot
 From 20: by money orders from 25:87 yrs.
 From 2: a-plus
 From 2: Chase geese from Lamar Pk.
 From 2: don't use
 From 2: graffiti on play ground equipment needs to be removed at several parks
 From 2: I thought there would be benches and the lake clean enough to swim in. And the grass sucks
 From 2: Lamar Park
 From 2: needs swings
 From 2: The trash barrels stink up the park because they are not being emptied often enough and washed. The restrooms are locked most of the time
 From 2: too many beaner's taking over and that Damn loud stupid music!!
 From 5: Sometimes too much bleack? What about the smell at the water treatment plant- if the waid is right it really stinks
 From 2: too many people use to walk dogs.
 From 3: husband "b", wife "c"
 From 7: We have asked to be patrolled due to speeders and car break ins.
 From 19: didn't know it was there.
 From 2: walking trail maintenance could be improved
 From 2: We need decent restrooms in Pinery Park.
 From 2: with the exception- people don't pick up their pets mess
 From 20: credit card by phone
 From 20: depends on if there's a charge!
 From 20: personal check (mailed)
 From 21: (only been here 2 yrs)
 From 21: [arrow to declined] because of [arrow to 22 response] (I see this- check on the free lunch status of our students.)
 From 21: crime
 From 21: didn't live here 5 years ago
 From 21: don't know- haven't lived here that long
 From 21: down hill not good
 From 21: N/A only been here 3 years
 From 21: no answer didn't live here
 From 21: only been in the area for 2 years
 From 21: Still good
 From 21: Too crowded too much development- very little "open" areas left too many big businesses. (did away with the friendly little shop owner) just don't feel as safe on the streets or in your neighborhood
 From 21: wasn't here 5 yrs. Ago
 From 22: (cont.) disliked & moved away from.
 From 23: [arrow to a,b,c] 1 of these, which ever is overstaffed
 From 23: [arrow to a] No [arrow to b] No
 From 23: a little of each no income tax

From 23: As much as I hate it because both residents & worker will pay
 From 23: compromise w/ d & f
 From 23: Difficult. Senior citizens don't need E or F! maybe d would help
 From 23: eliminate wasteful spending & excess 1st.
 From 23: g. bring more industry into Wyoming, give more incentive for people to live here.
 From 23: g. city sales tax.
 From 23: -If mills removed
 From 23: make the above pay taxes from day one on everything
 From 23: no more taxes!! Do like citizens do, recude your spending!
 From 23: none of the above
 From 23: none of these-
 From 23: not my problem
 From 23: not sure
 From 23: really don't car to choose any!
 From 23: reduce spending from each department
 From 23: see #13
 From 23: spread it out. A little of each if necessary. Not these two [arrow to reductions is police and fire staff]
 From 23: taxes are already too high, I don't have bottomless pockets, I don't afford any more taxes. Reduce your spending. Don't use the people as your bank.
 From 23: watch salary increases & staff lives on "nich" job (non residential) position
 From 23: You always pick on the most important services. Lay off 50% of city hall dead weight.
 From 24: [arrow to b] this time grew up here then left & returned
 From 24: make it 25 or more From 25: make it 74
 From 3: My mom is & loves it
 From 3: not myself, but household member
 From 3: Not this year
 From 3: What age is a senior?
 From 3: What programs- there is not much to offer like it used to be-
 From 3: would like to take water aerobics class, but they were/are all full. SEE #11
 From 4: more choices I didn't see until I turned that page!
 From 4: Need a higher qualified instructor!!
 From 4: swim program much improved from 2 years ago!
 From 5: it seems they pour in some sort of chemicals just before 4th of July water tastes bad! And since it is a holiday you can't get a hold of anyone. Has happened last 2 yrs.
 From 5: according to reports sent out. [arrow to a] However, we have a purification system hooked up to our "fridge" that we rely on for drinking.
 From 5: I filter my water
 From 5: improved over 2001 less chlorine taste From 1: streets very good
 From 5: Low Pressure From 15: promote small business
 From 5: Too many breaks in system
 From 5: Too much chlorine in water.
 From 5: Too much chlorine!
 From 5: water seems quite hard for showers, & etc.
 From 6: Exceptional!!
 From 6: finance charges ridiculous
 From 7: Burlingame from Burton to Chicago Drive S.W. No truck from 7-6 P.M. No parking from 6-9 A.M - 3-6 P.M. Speed Limit 30 miles per hour. None of these are obeyed or checked especially trucks.
 From 7: I called about a car that set for a month in front of 1570 Whiting that had been in an accident is was at the lady's but they did come right away & tagged it for 24 hrs. They moved it to the back yard & there it sets. They don't run it.
 From 7: obnoxious, uncaring, lazy is how I would describe the WPD. And I am 55- not some 18-year old with a beef.
 From 7: RSVP
 From 7: Told to come back later. Was at station too long to file report.
 From 8: I think police should do police work radar is a waste of time stopping cars that go 10 mi over
 From 8: I am 74 years old

From 16: Just a few bad yards
 From 19: have no computer
 From 20: being done now
 From 8: police dept do real well
 From 8: see a lot of police cars just sitting on the side of the road. Think their time could be better spent. Or maybe there are too many?
 From 8: set here for a month
 From 14: we have all these cars at the old building on Chicago Dr & inside also across from Godwin plumbing &
 From 16: Some not so good
 From 24: 53 1/2 years
 From 8: There are drug deals going on all hours of the night on longstreet north of 28t. I cannot see how the police could not be aware of it.
 From 8: traffic control Locksley Dr. People cut through at Highway speeds
 From 8: Volunteers Program (RSVP)
 From 8: Where is LAW ENFORCEMENT?
 From 8: X catch criminals
 From 8: X Pick-up trash and dead animals in road X Report road hazards- pot holes etc.
 From 11: leaves in streets
 From 9: OURS. It never got repaved like others.
 From 9: & sidewalks
 From 9: [arrow to "landscaping of street medians"] waste of money and water witch make street slippery For No reason!
 From 9: Excellent service. Good leaf Pick-up
 From my yard. I heard about 20 to 25 a piece. They use plastic bags. I wrote down lots of car licenses.
 From ownsizing. Out "servants" have better compensation packages than their "masters" I do like the police-justice-city hall buildings. J 10/14/02
 From Screening Question: Dehoop 28th
 From 18: Because they don't do what is writtining in them. A bunch of lies.
 Glitch in mail system- even though I have lived here for over a year and my water bill and newsletter come with the correct name, this mailing came with the previous owner's name.
 Golden gate trash is to close to my house it smells like a pig pen Health Department don't care this is in Wyoming can't open my bedroom window odor goes through house but who cares they don't have to live here
 Good Job.
 Got your follow up card in the same delivery as the survey.
 Great to see some empty lots turned into some low-income housing.
 Have been born and raised in Wyoming. I feel it is a fine responsible city, always trying to improve.
 Have the police read the laws about animal. Me and my animal have no right to some lawns and when you try to tell the police they say no law. AND there is a law about teasing animal. Animal have rights to, thank you DH
 Help cleanup the environment
 Help on 28th, 44th, Clyde Park etc. with the curbs as they are.
 From 13: The service will mean more than looks.
 From 16: G.R. media tends to have a low opinion of Wyoming
 Helps. We both care a lot about our home town.
 History" It's AWESOME
 From 1: Note: put neutral as have not had any dealing with these departments!
 From 3: Love the Senior Center- not old enough to join yet but in a few years
 From 5: Better now than before- before, everytime it rained water
 Home owners interested in improving their property should be able to do so with less effort or criticism from the board. Stopping additions because they personally don't feel it is necessarily the best approach should not outweigh the home owners opinion.
 Hope all goes well for you and the great neighbors we have. While it is convenient living here it is a relief to be getting my kids out of a failing school system (Godwin) and a city that's subpar in my opinion.
 I am a mother w/ a 6 month old daughter & am concerned about the school system & facilities- what type of condition will the facilities be in by the time my daughter reached kindergarten? They don't seem to be in very good condition now, much less 5-10
 I am concerned about the growing number is Hispanics in our area applying for drivers licenses who do not even

speak a word of English. My first concern is, are these people legally qualified to be applying for I believe our parks could be better.

I called the police department several times about speeding cars. They didn't seem to care and did nothing.

I do not understand why the community "bows" to the Spanish community- I thought that "English" was the official language- When in the USA speak English- when in Mexico speak Spanish- I am very frustrated that the city spends thousand of dollars each year.

I don't like the Police station. That glass wall. Seems so impersonal. I didn't like it.

I don't understand why one year the median on 36th St is landscaped beautifully with perennial and the next year it is all taken out and replaced with 4 scrawney trees.

I have been disappointed by the numerous electric, cable & water problems causing 4-6 yards to be dug up each year on our street.

I have had to work hard for my money all of my life so have learned never to spend more than I earned. If only the government could try to do the same. Sorry if this is late. I've been caring for a sick sister & didn't have much spare time.

I have lived in the Wyoming area for 66 years. Have personally known many members of the governing officials and feel everyone is really living up to the Motto "THE CITY of VISION & PROGRESS."

I have noticed a drastic reduction in snow plow service on side streets during my 13 years in Wyoming.

I like it here in Wyoming Lots of improvements since 1960, and more on the horizon thats good.

I like the improvements at hamar Park, esp the walk around the lake. #9 only3!?! Maintenance of all streets, snow removal, & traffic devices are essential. Storm water runoff from streets is important out landowners must be responsible for how the use

I like the pro-active nature of the community and the safe living environment. I think improvements can be made in the educational system and with urbanization. More Greenspace and design criteria for 28th St could provide character for the city.

I like Wyoming, Mich.

I live on Locksley between Clyde Park & Dehoof. This road is a cut through to avoid 28th St. traffic. I would like to see speed bumps or Block the road off. I have had great response from the Police, Traffic and City council already.

I live right off 28th & Clydepark, so my answers directly relate to my neighborhood. Code Enforcement is needed desperately on Riley Street & the street after that. Not only with certain homes, but with the general property of the C.O.W.

I love this city we relocated here from Southern California to raise our children in an environment that provides safety, security & common values in human decency. You could never pay me to every move back to So. Cal. ! :)

I Love Wyoming? and could you please repave Birchwood Avenue?

I loved the improvements made to the parks and the fireworks displays have been great, but we need to keep the parks a place for families. Occasional vandalism happens at Battjes Park.

I moved to Wyoming from East G.R. and enjoy the friendly people in Wyoming and a more relaxed neighborhood.

I never thought the city of Wyoming would waste the taxpayers money as much as they have in the last 5 years. It is getting worse all the time, and there is not one in charge that cares, Beginning with the Mayor, Council, city manager all the way down.

I really appreciate our Public works department they do a great job, especially plowing in the winter

I really appreciate the leaved & yard waste facility on Burlingame I use it often.

I really like the improvements on 28th street, especially the lighted up street signs, but there is still a lot of open empty buildings, I would like to see more business on 28th street

I think city should focus on maintaining the roads, monitor and eliminate crime, including drug traffic and have safe malls for children to play in. With all of the excess police officers there seem to be in the city I would have them stationed at each

I think it really stinks. People have to pay to use the parks! Let the police Department use advertising on their police vehicles. Use monies to support the Department

I think the city of Wyo. Should take care of major problems & leave minor problems be unless we they have time to handle every thing.

I think they city has wasted money in recent years, That we can ill afford to waste- It is sort of too late now to fix this problem since the money is already spent on a bunch of stupid buildings for government officials when the other buildings were just

I think Wyoming is a good place to live and I feel that a low (1-2%) income tax would help keep it that way and have everyone share in the cost of maintaining it and the services we all use.

I think Wyoming is doing a very good job. I also think we need more toys for toddlers at the park because there's not too much for them to play on or with!

I very much appreciate the work done on & in my home thru HUD.

I voted against the library- I thought it was excessive. It's very nice and I enjoy going there, and I'm sure it contributes to improving Wyoming's image. But question 23 asks about reducing fire of police staff or raising taxes to balance the budget.

I want a free leaf pickup- the city and environmentalists want trees, but what about the leaves?? Is the city after us to cut down all the trees??

I was born & raised in Wyoming- choose not to stay to purchase home or raise children in Wyoming. Left for 22 yrs. Came back. Only thing that I see changed is the effort made by some in City Hall to upgrade the image of Wyoming. Some Progress has been

I wish the city would stop using money to the AT&T Cable public access channels. WKTV & the educational ones. They should give those back to the cable company to carry actual network programming like Game Show Network or Pride television or ACT1TV. Thank you.

I wish they would enforce the noise laws. I'm tired of boom boxes In cars, that are so loud you can hear them blocks away.

I wish we could have our own US. post office.

I would like the city to come and put trees along our street (Tansy Trail) and along the adjoining streets. I think it is ridiculous that lots much be cleared before buildings can take place.

I would like to see 28th St (and Division Ave & realed like 44th St with grassy median and turn arounds like you are doing from Burlingame for Byron Center Ave this can be done also Electrical and utilities lines underground along 28th St. would greatly

I would like to see more housing inspections and the upkeep of yards and the home. The enforcement of the speed limit on 44th St. is trouble, 35 is the limit and most car & trucks drive 50.

I would like to see the city make a contribution into renewable energy and help supply the additional electric needed to help bring more industry to Wyoming. Also add incentive for business to participate in solar or wind generation to help offset cost

I would like to see Wyoming to be more modern- improve streets appearances, wires, etc.. Clean up old buildings or knock down- improve some police force. Some do not seem to be fair or equal.. Thanks. Overall Wyoming is nice place to live.

I would prefer to talk to someone in person. Call me. Terri Traynor 538-6858

Ice packed about 3/4 to 1 inch thick- it seams to be last if ever done [comment includes drawing]

If the city of Wyoming is so concerned with image, why do the city workers spray "weed seed" when replacing lawns after a job (i.e. sidewalk replacement). Why not use a higher quality grass seed?

If the city wants to be taken seriously, get rid of that hunk of junk pretending to be art. You know the one, on DeHoop & 28th St. Whats wrong with a statue or fountain?

If we really are the "city of vision & progress" as we once were-- then we should improve access to city records & services, such as maybe putting the Tax Assessment records on the Internet site.

If Wyoming keeps on going at the same rate as now I am getting the hell out of here. Wyoming should just be called metro Detroit!!! Instead of having new facilities built spend the money where it is needed the most! We live basically in the slums!

I'm a senior citizen in a mobile home part and I had one meth maker on the east side of me and I'm almost positive by the aroma that comes from the west I have one on the west side of me. They never seem to have a job but are always busy with meth until

I'm at 1506 Burlingame I hate getting the snow slush blowed on the side of the house & my kitchen window Sometimes they fly threw here like a bunch of cowboys, The front of our garage faces Burlingame it's a mess in the winter.

Improve on it while placing high emphasis on improving SCHOOLS.

Improvements but there is much more that could be done. Jeff Geerling 3710 Wyoming Ave Wyoming Mi 48199
249-9164

Improvements have been great. Consistency is important When new signs are installed they should follow throughout the city with size & style.

In my neighborhood the rental house across the street has to many people in it0 also park their cars in front of other houses thre street I live on is a through street that feeds culdesac's during the winter this streets doesn't get plowed enough- it gets

Inspectors condemn people who are trying to improve houses & outer buildings, but drive right past yards that were

never mowed all summer, places where garage doors are broken or none existent.

Is it legal to charge citizens to pay their taxes? If so by whose authority? What is the money used for? Why can't the curbs along main roads, entrances to business property and the like be painted in "glow" paint to guide motorists? Rainy weather is no

It is hard to answer some of the questions because my knowledge of staffing and utilization of different departments is limited. Lamar Park is beautiful, I really appreciate the Paved Path around the water and then new play areas.

However, it also seems

It's nice to have the cul-de-sacs between Division & Buchanan, but is now being used by used car dealers to expand their inventory & park in the cul-de-sacs & on sidewalk. Also, should put a ban on vehicles parked in cul-de-sacs to allow turns for

Jewel develop it to an upscale image make this area something we can be proud of now & in the future.

Keep services to "necessary" services. Do not look for more ways to build bureaucracy & spend other people's money. Industry has had to cut back on costs- salaries- fringes. It appears that government employees (including colleges) feel they are exempt

Keep up the good work in the obvious improvement Wyoming has made w/parks and city department, library, etc. Let's also start to focus on those homes, business etc that need to follow code w/ what is expected of their property & home ownership. Landlord

Keep up the good work!

Keep up the good work.

Keep up the great work on the parks! Would like to see public info available via Internet. Georgetown TWP has a fax request service which would be better than nothing.

last year. Seem you could've done something different. Thanks

Leaf pick-up twice a year

Let others know how safe we are and how good fire protection is provided.

Let's maintain the good and

Let's see police meeting people on the street get out of your cars walk a little

. From 1: whoever approved exterior design of library- VERY dissatisfied! From 4" senior go bus tickets discounted- wish I could receive 10 tickets per week each month to get to and from work 5 days a week.

Lobster to blinking yellow at slow traffic volumes also adjust this light with traffic flow. Have a Saturday coffee let's talk.

Look into a policy like Grandville's for green space. Possible incentive to existing business's to improve appearances. Very happy with yard waste program.

Look like our neighbors to the north, where in many areas, are becoming more rundown by the Day. So, look not at what you think is the Center, look at all of us, East and West, and bring us together, that is vision and Progress

Love living in Wyoming!

Love the city we live in. Wonderful school system. Clean & neat reputation. Proud of where we live. Think some of the building codes are a bit strict, but I guess we have to have them. Also, we need to watch the snow plows better during the winter.

Love the new library- Continue with the downtown-Implement the Historic District- We really like the availability of the yard waste drop off site.

Lower taxes

We sure have a long way to go. There never was image of pride to live in Wyoming. Such as you see in our neighbors (Grandville, Byron Center, Genesee, etc.

Make higher fines for people running stop signs, red lights. Having more enforcement at Buchanan St, SW, 43rd someone running the stop sign, speeding, everyday some children are going to get hit by them, hurt or killed and we the people in this

Many neighbors & friends have moved from Wyoming to the new suburbs- Byron Center, Hudsonville, etc. What can we do to keep them here?

More and improved Bike-walking trails

More family events in the community

Much more and soon Wyoming image will improve. They pay off for the city is overall increased property values and thereby tax revenue. I would like to live in a nicer area. I'm willing to pay for it but expect something for it.

You've made some nice

My daughter recently had an experience with the District Court. I was very pleased with the strict behavior of the court. Keep up the good work.

N/A

Need Follow-up on street improvement. Seems to be a lot of half-done work.

Need to be fined for run-down property. Their property attracts all the things that we need additionally coverage on w/excessive vehicles on side streets, on property w/abandoned vehicles etc. Their property consumes a lot of taxpayers \$. They need to

Need to keep the police dept up to speed in training and advance technology, we are way behind compared to other cities the same size as we are. They need new and modern Technology to keep up with. Cut back on Fire department spending, using a full size

Neighborhood don't want to see this happen. Because of these people the city has added more signs but it has not helped. We need more police enforcement in this AREA.

Never seen a semi pulled over on this road!! Also excessive speeding a lot. We will be moving out of Wyoming as soon as possible! When you exit at 28th St., going south, the city looks like garbage put. I have never seen a street sweeper operating on

Isn't there some kind of noise ordinance in Wyo.? From 21: We have a man on our street (Delwood) will not clean his yard or cut his grass- burns his incinerator and it stinks- back yard is a trash varmin infested mess why don't you do something

No (15)

No I don't have any things to comment.

No more parks- limit building- enhance city with natural green space. Continue to maintain medians- they add much to our city. I don't approve of spartan stores marketing their new store on 28th St. only to Hispanics. They are implying that only Spanish

no- my husband and I grew up in Wyoming. We still live in Wyoming but our children attend Grandville schools. We moved to the Grandville area 9 years ago. We both think Wyoming has gone down hiss. WE have noticed the improvements and hope that it

No place for car-carriers, semi's, flatbeds carrying huge cement sewer pipes. Lived in same house for 50 yrs and it gets worse every year!!

No- Thanks :)

No- you are doing the best you can

None (2)

None at this time

None- other than opinions already expressed

Not at this time.

Not many upper class people are coming in- If they do they never send their kids to public schools here. This city cares more about sports than academics- This will be like East GR & Frest Hills Schools and it should be- to be fair to the next generation.

#16 depends on the area of the city.

#17 All are important to me. I'm a firs believer in the appearance of the environment in achieving and maintaining a good quality of life. The 3 marked I did so only because

Once a year since 1998 I have complained to the public works department (3 times in person, once by letter) about vegetation blocking the streetlights and sidewalks in the 44th & Burlingame are and nothing has been done.

One of the most useful services offered to citizens is the yard waste disposal site. I do hope this continued. I have a swimming pool. I would like to use the nearby fire hydrant to fill it but the \$500.00 deposit is obscene. There has to be a better

The public works dept. should be commended for the excellent job they perform!!

Other communities provide sevicees Wyoming does not eg. 1) Sidewalk snow removal city-wide 2) free leaf removal w/o the bagging requirement 3) listen to the public instead of business leaders.

Our mailbox has been plowed-over many times since we've lived here (since 1976), city fixed it once, but we had to fix it the other times, as it took so long for the city to come out, and we couldn't get our mail.- so we fixed it ourselves.

Our neighborhood has given up calling the police on the bullies and dog running problem. I'm sure one day a bullies bully will move in. Then what? I intend to move. I'm sick of it.

Our post office service and location-stinks- A city the size of Wyoming should have a larger and more accessible post office- it's ridiculous

Our schools are testing low; our neighborhoods are going down due to low-income housing allowing transient people to move in

They may have listening devices, one is always in the bathroom high on a shelf? They always turn them off if a police car is in sight. I also heard one talk about the drugs.

Park improvements have been great! "No"!! To historical district.

Parking autos on lawns and leaving junk in yards brings down the value of our homes. These activities seem to go on and nothing is done to stop it.

Parking. No parking from 6-9 A.M.-3-6 P.M. Cars park right under these signs.

Parks & Recreation Director "Becky" is incompetent, arrogant, stubborn, and very wrong for the job. She is hard to deal with and thinks that there is only one way. "Her way"

I doubt anything will change due to this, but it was a nice attempt. Jim Gonzalas 69 Manchester 246-8162

Pole pass drivers tests if they cannot read? How can they read road signs, etc in order to avoid being a danger to others on the road? Are these people legal citizens of the United States?

People with pets: is one issue. I have a problem with- they shouldn't run around loose- and I'm tired of moving my yard- especially by the street where people walk there dogs, the pets go the "bathroom" and the owners leave it for someone else to take care of.

Please don't build any structures like the new library! Let's see those precious tax dollars to build some CLASS into our city. Many other towns upgraded their downtowns (G.R., Holland, etc.) Enforce anti-litter laws-many areas are filthy & junky with

Please encourage the Parks & Recreation Department to distribute their brochure before the class starts. Many times I only get a day's notice

Please have the police patrol clyde pard, woodard, longstreet etc North of 28th St. much more than they have been because there is a lot going down.

Please stop building apartments

Police dept is supposed to serve the public- not irritate the public

Police Dept- need to slow people down in S.W. Wyoming Public Works Dept- need to put up traffic signal at 56th & Ivanrest make traffic signal fully functional at 52nd Wilson also Ivanrest & 52nd Need to adjust traffic light at 44th & Potomac by Red

Police, courts, city manager, need to be clean up!

Police/ Justice system has a non-user friendly reputation- not in my experience, but I've heard it from others (like the Judge that ordered community service for the juror because of her comments)

Post Office should be more accessible!

Practice what is preached

Primary colors- awful. Very disappointed in whoever approved that horrible trendy design. It will be outdated in a few years. The inside is very nice- it's the exterior that appeals me every time I see it. From 15: not prestigious- not location. .

Public park. This would allow us to let our children play without worry.

My husband used to make over \$40,000/year but due to a lay off that has been greatly decreased. How are honest hard working people supposed to live in a decent house when a good house costs at least \$100,000?

Response to #23. The city should learn to function within its budget, instead of asking us to pay more in taxes.

Revise street parking code for commercial vehicles in residential areas. No commercial Vehicles unless self employed.

Safety in lamar park

Say a big "hats off" to our wonderful police & fire Departments. Sometimes I feel the work they do goes unappreciated. I feel they are "top notch"! Also during Open House for new City Hall, I hope they promote & sell the book "City of Wyoming

School system, and Realtors Cooperate. Wyoming needs more presence in the south & west part of the city. This will also promote the image of the city.

Secretary of State office in Rogers Plaza are guarding our country and city from potentially dangerous problems. If there are illegal transactions going on, sooner or later these things will come out. It is better "sooner" than "later." thanks.

Security Guard for Kent Trails in highly wooded areas. Foreigners must learn & speak english, no catering to them. Must speak & read english before driving a vehicle, etc. Support them with available english speaking classes a must. One feels like we

See #15 I am happy & my neighborhood and feel very safe. Many of my friends live in Wyoming and have found it safe place to live (except for a lot of RV parking, etc... on some streets (Wilex)

See previous page. Re-zoning & putting retail space in the middle of wonderful retail-free neighborhoods is terrible & the planning commission should keep neighborhoods "as is" & find revenue elsewhere.

Sewer.

Sex. We need to patrol the parks to keep them safe and free of gangs. I wish the police would enforce the curfew

laws for kids more stringently. The best way to keep gang violence and drugs out of Wyoming is to be sure that all minors are off the streets.

Side streets. With all the parking on both sides, one car has to wait for another in order to get by. Uniform Lights (Turning lights especially). Taxes- Why not have equal payments. Seniors have problems with so much money to pay for summer taxes.

Small strip malls seem to be an unusual high number. Some of them have empty shops and that isn't good for Wyoming's image.

Some traffic lights could be timed better so you get from point A to point B without so much irritation

Sorry if my comments seem negative. On the whole, I believe the city has really made progress in the past couple of years, it just had a long way to go.

Wyoming city residents should all have a Wyoming address and attend Wyoming schools! The nicest & newest areast in Wyoming have Grandville address--- change that and your will improve our image.

That does not improve our city's image and doesn't help the downtown development project. We are a city of Diversity and the target market should be to all who live, work, I drive thru our city.

Spend too much time on Mager street snow removal. And not enough on feeder streets and other streets.

Streets at the appropriate hour. Thanks for asking for my opinions.

From 13: with exception of the sculpture standing in front of city hall.

Taft & 28th cleaned up! It makes Wyoming look real Bad!!

Seniors are on a fixed income.

Taxes too high for weak school area. Have industry contribute, not just home owners.

Terrific snow removal & water, but traffic lights, timing is frustrating (I.e. 44th/ Clyde Pard during rush hours)/

Thank you for the opportunity to "voice" my opinion in this survey!

Thank you for the questionnaire appreciates giving input.

Thanks for including us on your survey.

Perhaps, some kind of non monetary incentive could be set up to get local business to clean up the park on a bi weekly or monthly basis.

That's an unfortunate choice, after building such an extravagant library. I'm very happy with the extended hours at the yard waste site by the Public works building. Also happy with response to problems like broken water main.

The parks are very nice.

The "new" city hall design is unbelievably ugly! The building looks like a "dedo-art" pre 1960 style (cheap looking) architecture. The designer should be ashamed of the look.

Why does the city of Wyoming have so many non-speaking english foreigners?

The best thing this city has done- is offer snow-plowing of sidewalks. Sr. activities are OK. Too bad 54th is closed.

Pinery should have a podiatrist available. Podiatrists are necessary. Price was great.

The city made a major mistake years ago when they allowed all apartment buildings

The city should limit more building (houses) in crowded or older neighborhoods

The first thing you can do is not send me anything that starts out with Spanish or any foreign language. I live in the United States of America & we speak English. If our mayor favors Spanish he is not a mayor I would vote for

The intersection of prarie and wentworth needs some kind of traffic control. It has become a traffic hazard due to heavy use.

The new homes that were built for the Habitat of Humanity are very nice I just hope they keep up their property and the maintenance of their yards.

The people living here are working class- Their kids deserve a better life. They need the same education the Drs & Lawyers kids have. From 8: Making the city livable for its residents. Noise control in neighborhoods. Keeping neighborhoods quiet.

The Planning Commission has been swayed by tax money. They are turning our green areas into commercial areas. Adding trees to 28th St. does not make the city more desirable, keeping residential, residential does.

The Public Works Dept is doing a great job! Having city sidewalks plowed in the winter is one of Wyoming's best features!

The schools need to improve

The speed sign and car counter are great but traffic still flies through there and when the sign, counter and Police are gone there is no difference.

The tree crew is great at removing brush.

The veterans memorial at 2300 porter or lee street has been a disgrace- not maintained- no flowers also The area east of this looks terrible- weeds and grass not out- please correct

The Wyoming police department needs some work on being racist. Everytime I have dealt with them, they have a

bad attitude. They should not take the job too seriously- they could smile and be friendly occasionally.

The yard waste drop off site is wonderful. The response time for the police dept. is excellent.

There are a lot of trashy looking houses, yards, and businesses. It reflects badly and gives Wyoming the reputation as a cheap part of Grand Rapids. Trashy people move into trashy houses because they are cheap to buy. Please continue the general

There are many good people in Wyoming. Schools are good. But no one outside the city knows this. That's too bad.

There is a definite neglect in snowplowing some residential areas.

There seems to be "no enforcement" of any law in Wyoming- noise ordinances, speeding, etc. Semi's allowed to use "No thru truck" roads, that go thru residential neighborhoods where there are also elementary school on this road- "Buchanan Ave."

They are issues that affect me at this time. I'm concerned when I see deterioration development where property had been well-maintained before, not limited to these three issues.

They don't pick it up it blows over the neighborhood (eye sore) the city can control this- also cars go down our street too fast We need speed limits over here- and the loud "boom-boom" music at the car was is out of control- loud cars- also wake us up at night.

This is a good place to live- need to make sure people in the area know that.

Thought Wyoming was a safe place to live, but we hadn't lived here a year and already had our house broken into. Never did find out who did it.

Time the street lights East & West on major roads 28th 36th 44th etc so if you start out at a green light & do the speed limit you make the next light green, instead of hitting every light red. This makes things back up and makes people drive 10 to 15

To be bi-lingual!

To be educated on the existing laws regarding dogs- leash laws & cleaning up dog waste. I do my best & set a good example with my dogs but most neighbors have no idea there are any laws regarding these things.

I love Wyoming & where I live, but may move to another school district when my kids are ready to start school.

There education will be the more important thing to me.

To many lights are on too long at night mainly library "why?"

To use English or get an interpreter. Why must all our official documents & signs be in 2 languages- other foreigners learn English.

Too long of a grace period for homeowners to clean up yard and driveway conditions.

Too much low income housing.

Too much tax credits to all the asian stores

Unfortunately- the exterior of new library building is ugly & not keeping with the attractiveness of the other Public Bldgs. Does not blend in with its surroundings. Proverbial sore thumb.

Until this survey I didn't get to actively participate in shaping Wyoming's future. This is a good idea- keep 'em coming.

Updating building, landscape, sign lodes in the new areas of the City. Don't waste money 20 years from now; trying to update what should be done now. Improve the image of Wyoming. Take care in the planning & development of the Pan Handle.

Upgrading of the city by holding a higher standard for businesses and home owners. Offer incentives to people living in run down shacks to sell their property. Then contract with a builder to tear the house down and build new.

Use the money that you have wisely; don't seek to tax people more.

Vacant lots & building, we need to find creative ways to use them. Also, I feel property owners need to maintain the building better. If no buyers can be found within reasonable amount of time, the property is converted "green space"

Living along S.

Vehicles gone through many times.

We are happy to have the yard-waste disposal site. Helps to keep our city clean.

We are having problems with people walking dogs which the city says is ok as long as waste is picked up. Leaving the odors invites every animal to crap in lawns and pee on bushes, plants, and vehicles parked by curb.

We are part of the proposed Historic district and I would like you to know that we are all for it. I would be great to be a part of such a community.

I believe enforcing will keep up property value & therefore reduce people moving out because of scummy neighborhoods.

We bought our home last may (01)- and so far we love it here, keep up the good work & keep improving the Wyoming image. Paul & Patsy Kintoff 3413 S.W.

We do not think people should store boats & trailers in their driveways & sideyards. They are a detraction to the neighborhood. If they want to own these things then they should find someplace else to store them. Very important.

We enjoy living in Wyoming

We feel better about living in the city than a few years ago. City provides good service trash- snow removal- water- etc. Still have smell from "clean water" plant!

We feel trailer residents don't pay their fair share of taxes- or renters for that matter.

We feel very safe living here in Wyoming. We have lived here all our lives and plan to stay forever. Thank you for making this city one to be proud of!

We have a very nice library, however, it is way over done. Some of the funds spent on it should have been used on other things ie more police patrol, fire staff, community education on safety & team work!

We have lived here before Wyoming became a city- Have worked and raised three children- Have been very satisfied with the services.

We live in a very clean city, and enjoy the benefits of our area.

We moved to Wyoming 13 years ago and we still like it here!

We must always be a city that cares for the family

We need more involvement of the people of Wyoming to pull together and watch our kids (child watch) we need more city involvement more recreational things

We need our own post office. Traffic congestion is becoming worse- so much building is going on & yet our infrastructure cannot keep up with the added population problems & pressures which result from the above.

We need to stop putting in medians which cost \$ to maintain. We need to stop making our roads where you much (turn) right and make 4 turns to go left. Example 44th St between Burlingame and Byron Center

We seem to have quite a bit of vandalism in our neighborhood, would like to see more police patrols in neighborhoods.

We should never had the additional millages! We're paying more now as citizens. Than is we'd have an income tax!

Our parks are for leagues not residents!

We want to be able to trust our children, but we don't want to be naïve parents either. I would be helpful if 1) a Breathalyzer test had been administered and/or 2) we would have been called to the scene to take our son home.

Looking at the "Big Picture

We were both proud to have grown up & to have raised our family in Wyoming. We are no longer proud to tell people that we live in Wyoming and are looking to "escape" in the near future. Note- when sending a survey to communities that are primarily 'WASP

We were rather disappointed with the Wyoming Police Dept. and the City Attorney when early this summer our 17-year-old son was issued a "Trespassing" ticket for swimming in a pool while visiting a friend's apartment late at night.

When some people have the job of spending other people's money and listen only to their own egos, we all have a problem

When visiting the city offices for business twice, I was shocked how over staffed they are with white collars. They don't do the actual work! Our police have to be more aware of the crime and gangs that are coming into our city.

When we voted for tax relief a few years ago- now it's higher than before!

When you did the yard clean-up days I think it helped a lot of people make improvements to their home. I don't think you expect as much trash as there was. I was very surprised also by how involved people got. Why can't the city come up with their own trash pick up- the more people who join the cheaper it will be- waste money is outrageous. Are some of the other companies. Have the time they don't pick up your trash & if they lose any out of the container

Why did job on Jacob get so much \$. I don't want a new zip code! I don't think of myself as Wyo my kids go to school in Grandville.

Why do we need so many strip malls- The stores we have many vacancies in them- why so many fast foods & drug stores on every other corner- They can't all make it- & then there is another vacant bldg. I think Spanish speaking people should be forced

Why do we risk our fire engines for emergency calls when we should be using an EMT unit? Fire truck \$500,000 EMT unit \$75,000 How can you justify the cost of you smash it up?

Why have you allowed "The Pines" golf course be turned in to a shopping area?

Why not charge a small percent to these coming to walk 1/4 to 1/2 w/o.

Why would you have the copy that appears on the folded portion of the introductory letter be in Spanish?

With prosperous communities, education and jobs are the most important forces to keep a city moving forward, and not just a job but quantity Jobs!

With regard to # 23, Try to [indecipherable] as efficiently & effectively as possible. In the corporate world the catch phrase is "do more with less!"

Would like to see high schools incorporated to less than 5. See more side walk on 28th proper.

Would like to see Wyoming move on in Progress- I am 80 yrs. Thank you of my Info,

Wyoming does an excellent job with snow plowing. Services all seem good. Would like 36th "cleaned up"; would like major streets cleaned up more of trash-especially 44th on way to mall. Seems to be increasing amount of rough, disrespectful people entering

Wyoming has an industry crisis in the pan-handle. Developers shouldn't be allowed to name Plots & developments after Grandville (ie) Rivertown, Grandville Claims South Wyo growth as its own. Grandville swallows up Wyoming with its zip code 49418

Wyoming has only been a place to live. The city commission does what they want whether or not the people want it. I still do not have sewer on my street and there are not plans soon to put it in.

Wyoming is becoming the "inner city" of grand rapids area

Wyoming is the highest property taxed area in Kent County, however, other than snow removal, we get mediocre return on our \$ compared to other city/ townships. Growth is moving away from Wyoming, need to reverse the trend.

Wyoming need to keep its unique image and most continue to fund police, fire, etc. with separate millages, as other methods, general millage- income tax are not popular in this city

Wyoming needs to project an image of self pride to negate their present image of cheapness. As an example, can't we even afford a nice "welcome to Wyoming" sign. A change of city name might help too. Isn't Wyoming out west somewhere?

Wyoming outshines Kentwood. I never see potholes on Wyoming streets. Kentwood ignores potholes for months before filling. I'm amazed when I drive through Kentwood neighborhoods and they're not curb & guttered.

Wyoming, keep up the good work.

Wyoming's 28th St. hasn't changed much in 40 yr. It's needed a new face- so people will want to live in old

Wyoming not just new areas.

Yes- I live in a poor area. Godfrey-Lee- our taxes are higher than the richer areas. Example: My income tax man said- these here taxes are wrong- I said- no they are not. That's what I pay for my house taxes. He lives in NE G.R. and has a 200,000 home

Yes- North of 28th St. is NOT The "Wyoming Slum District"- and Please do not let it happen!

Yes, I think we should limit business access to 28th St. and 44th to stimulate interest on Division Avenues restoration and improvement. (A joint venture of neighboring city's) And, create a new modern business corridor that enhances our city and is

Yes, my property taxes are too damn high! \$4,800.00! Compared to other cities this is outrageous!

On Bellevue S.W. St John Vianney; the cars race up and down that street. They have been doing it for years. I suggest speed bumps up and down the street thanks Tony Moto 912 Bellvue S.W. Wy 49509

Yes. I would just say the Wyoming is a very good city, I hope it will stay like this for a long time. It will be like that if the police do they work like they're doing now. Thank you police departments and workers.

You got to many add ons to the water bill

Years down the road! And more important the academics @ the school, kids don't seem to have many choices in the high school & middle school when it come to electives (art, music, technology, construction courses) which will help them decide what they want.